I.S.P.C. May, 2005 Meeting Minutes

Attendees: Don Herz, Randy Ober, Ken Kuszak, Terry Lowe, and Doug Thomas

Administration:

H.I.P.A.A.

User Id's and Password are working their ways through the switching process. We did get an opinion today from County Attorney's office that the generic logins are okay for Correction and the Sheriff due to some law enforcement exemptions. We are anticipating that LPD will be the same. The 56 day expiration is still in effect even for the generic user IDs. Randy did check with Bryan/LGH to see how they handle the HIPAA requirements. The information he received was nurses had their own logons and have discontinued the use of generic user IDs.

Mental Health's Server

Judy at Mental Health continues to work on updating PCs so that they can store and access documents on the County Word Processing Server. We did offer Dean (Director), to help with anything that Judy might need.

Lancaster Manor

The Board did approve that coming down to the data center. This is the first week we started working on that relocation.

Networking:

Wireless Network:

Chambers/Café Area

Alltel switched our connection to an "improved" DS 3, but since that time the non-fiber portion of the back haul on the wireless has been down about as much as it's been up. Alltel has opened an incident in to CISCO and will be trying a couple of fixes. Similarly we've opened up an incident with 3Com (wireless hardware vendor). Anyone on the fiber back haul should be fine, expect for the times that the testing by Alltel brings down the wireless network.

eBay at Purchasing

Anyone that is fiber connected should be fine now that Alltel has done its changes, so Purchasing can use eBay for surplus activities.

Time Warner Franchise Agreement

We still have not received any money from the Re-Franchising. We plan to use this money in three different places: 1) Additional Fiber (creating a loop from Fire/Health/Mental Health/Trabert Hall/Lancaster Manor and F Street Recreation Center (currently two spokes). 2) Additional fiber (creating a loop out to Cherry Creek (Disaster Recovery Site) from the downtown area). 3) Work with Steve and Vince to use it for networking hardware upgrades

(seven main backbone switches). When re-franchising occurred in the past, we did use the money for networking hardware upgrades, we'd like that option on this agreement as well.

New Router Installation:

LES Connection (Printer)

One printer is still in question and LES hasn't migrated it yet.

State Connection

We have started with a dozen or so Health Department employees who sing on the State HHS. We had encountered one problem in that the system would time them out after 5 minutes. After researching this we did find out it was not a state problem but rather a setting on our side. The Sheriff's office will be the next group we get migrated.

Remote Network Connections.

Networking already has the remote connections moved over to the new router.

Information Center

Softricity Software Distribution System

Ken has received the first quote from Softricity and Ken has sent it back to them with a "No" due to the price (about 4 times the amount they previously indicated). Softricity helps distribute software on thin client systems, (it allows you to have multiple versions of the same base product). Ken has communicated what his expectations are and has not heard back from Softricity as of yet.

On Line PC Request Status

End users can do through Intranet and use their acronym to see what the status of their PC request. No generic logins are allowed. Doug would like to make this process easier because not everyone has a mainframe logon. Doug asked if we could have them on as a guest. One request(comment) was if the user could see certain request: open, closed or all. Doug would like this to be more customer friendly. If the user could access their request, this will help lessen calls to Ken.

F3 Migration

This office is about to become and independent non-County entity. The County Attorney has an application that is running on their server and will need to be moved before the effective date. Once F3 is no longer County, IS will no longer support them or their systems.

Technical Support

New IBM Processor

The IBM processor is in.

New Storage Unit

The new storage unit has been delayed for 2 weeks for delivery reasons.

Usage Stats

Everything is okay.

JDE Licenses

The County has indicated that they might be interesting in purchasing a few more licenses from the City if they have extra. We should probably wait until Public Works gets their new project on line to see what the impact is. If it is okay we'll implement the automatic log off after two hours. This will allow the licenses to be used much more efficiently. We have done this on the mainframe for many years and it seems to be a good time frame to utilize.

Another issue was on the Parking Tickets. The bad news is that the officers are having trouble with the old cardinal unloading. Everyone agreed that they should call cardinal if this is still a problem. The additional problem is that they don't have many backups devices. Blue Tooth is working today.

Applications Development:

See Packet

Next Meeting June 9, 2005